

Toward a Modernized, Expanded Deposit-Refund System

	 Return Site	 Return Site	 Retour Point Zone Consignation
Type of return site	Establishment dedicated exclusively to returns of redeemable beverage containers	Establishment dedicated exclusively to returns of redeemable beverage containers	Return points for redeemable beverage containers at retailers
Target user group(s)	Citizens	Citizens, industrial, commercial and institutional (ICI) customers, establishments offering on-site consumption	Citizens
Opening hours	Monday, Tuesday, Wednesday, Saturday and Sunday, 8 a.m. to 6 p.m. Thursday and Friday, 8 a.m. to 7 p.m.		Same as the retailer's
Shared features	Return sites: <ul style="list-style-type: none"> • Easy to locate and clearly identified with the Consignation brand colours • Air-conditioned • Accessible by persons with reduced mobility 		
Services available	<ul style="list-style-type: none"> • Single-Unit Return: reverse vending machines • Express Return: bag drop of unsorted redeemable beverage containers 	<ul style="list-style-type: none"> • Single-Unit Return: reverse vending machines • Express Return: bag drop of unsorted redeemable beverage containers • Bulk Return: drop-off of very large quantities of unsorted redeemable beverage containers 	<ul style="list-style-type: none"> • Single-Unit Return: reverse vending machines
Location	All return sites will be easily accessible and located along the most common grocery-shopping routes.		At participating retailers
Description of equipment	<ul style="list-style-type: none"> • Reverse vending machines 	<ul style="list-style-type: none"> • Reverse vending machines • High-performance equipment for rapid sorting and counting of redeemable beverage containers 	<ul style="list-style-type: none"> • Reverse vending machines
Volumes	Medium volumes: 2.5 to 7 million containers/year	Large volumes: more than 25 million containers/year	Small volumes: fewer than 2.5 million containers/year

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Refund method	<p>Type of reimbursement:</p> <ul style="list-style-type: none"> • Cash* • By secure electronic means for users of the Consignation mobile app <p>For automated refunds, the amount accumulated following the return of redeemable beverage containers must exceed \$25. When this threshold is exceeded, the citizen receives an Interac transfer for redemption.</p>	<p>Type of reimbursement:</p> <ul style="list-style-type: none"> • Cash* • By secure electronic means for users of the Consignation mobile app <p>For automated refunds, the amount accumulated following the return of redeemable beverage containers must exceed \$25. When this threshold is exceeded, the citizen receives an Interac transfer for redemption.</p>	<p>Type of reimbursement:</p> <ul style="list-style-type: none"> • Cash* • Deduction on purchase invoice

* Under the regulation, the customer must be refunded the deposit amount in cash if they request it.