

	Zone Consignation spaces	Consignation	Consignation+
Type of return site	Return points for redeemable beverage containers at retailers	Establishment dedicated exclusively to returns of redeemable beverage containers	Establishment dedicated exclusively to returns of redeemable beverage containers
Target user group(s)	Citizens	Citizens	Citizens, industrial, commercial and institutional (ICI) customers, establishments offering on-site consumption
Opening hours	Same as the retailer's	Monday, Tuesday, Wednesday, Saturday and Sunday, 8 a.m. to 6 p.m. Thursday and Friday, 8 a.m. to 7 p.m.	
Shared features		Return sites: <ul style="list-style-type: none"> • Easy to locate and clearly identified with the Consignation brand colours • Air-conditioned • Accessible by persons with reduced mobility 	
Services available	<ul style="list-style-type: none"> • Single-unit returns: next-generation reverse vending machines 	<ul style="list-style-type: none"> • Single-unit returns: next-generation reverse vending machines • Express returns: bag drop of unsorted redeemable beverage containers 	<ul style="list-style-type: none"> • Single-unit returns: next-generation reverse vending machines • Express returns: bag drop of unsorted redeemable beverage containers • Bulk returns: drop-off of very large quantities of unsorted redeemable beverage containers
Location	At participating retailers	<ul style="list-style-type: none"> • Return sites will be located less than 1 km from a targeted retailer, except in the case of a grouping*. • All return sites will be easily accessible and located along the most common grocery-shopping routes. 	
Description of equipment	<ul style="list-style-type: none"> • Next-generation reverse vending machines that crush glass and compact other materials: aluminum, plastic and multi-layer carton 	<ul style="list-style-type: none"> • Next-generation reverse vending machines 	<ul style="list-style-type: none"> • Next-generation reverse vending machines • Conveyor and high-efficiency machine that sorts and counts containers • High-efficiency machine that sorts and counts hundreds of containers in minutes
Volumes	Small volumes: fewer than 2.5 million containers/year	Medium volumes: 2.5 to 7 million containers/year	Large volumes: more than 10 million containers/year

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Refund method	<p>Currently:</p> <ul style="list-style-type: none"> • Cash** • Deduction on purchase invoice <p>As of March 1, 2025:</p> <ul style="list-style-type: none"> • Cash** • Deduction on purchase invoice • By secure electronic means for users of the mobile app 	<p>Once open:</p> <ul style="list-style-type: none"> • Single-unit returns (reverse vending machines): <ul style="list-style-type: none"> • Cash** • By secure electronic means for users of the mobile app • Express returns: <ul style="list-style-type: none"> • By secure electronic means within 7 working days for users of the mobile app 	<p>Once open:</p> <ul style="list-style-type: none"> • Single-unit returns (reverse vending machines): <ul style="list-style-type: none"> • Cash** • By secure electronic means for users of the mobile app • Express returns: <ul style="list-style-type: none"> • By secure electronic means within 7 working days for users of the mobile app • Bulk returns: <ul style="list-style-type: none"> • Cash** • By secure electronic means within 7 working days for users of the mobile app

* Grouping: Several retailers may group together to fulfil their obligations under the regulation, provided that their group has obtained prior approval from the QBCRA. In densely populated urban areas, a retailer must be located less than 1 km from a group site to be part of that group.

** Under the regulation, the customer must be refunded the deposit amount in cash if they request it.